



Miles Import's Corporate Social Responsibility (CSR) Policy

Commitment to Sustainable Development

Welcome to the Corporate Social Responsibility (CSR) Policy of Miles Import, a certified player engaged in the import of quality fruits, particularly from Peru, South Africa, Mexico, Argentina, and Costa Rica. We are proud of our partnerships with renowned producers and we are committed to promoting sustainability and social responsibility at every stage of our supply chain.

We put our passion and expertise at the service of our clients and consumers to offer them fresh and quality fruits from sustainable and fair trade channels.

Our CSR policy is based on the fundamental values of trust, reliability, and service. We aspire to be a responsible player in the exotic fruit import sector, promoting sustainable growth and contributing positively to our local and global ecosystem.

At Miles Import, we firmly believe that Corporate Social Responsibility (CSR) is an essential lever for performance and sustainability. We integrate social and environmental issues into our strategic and operational decisions, going beyond mere considerations. This policy aims to create a positive impact on society and the environment while strengthening our competitiveness and attractiveness.

Discovering the World Through Fruits

Our Mission

We introduce French consumers to the diversity of cultures through the fruits we offer. By highlighting our producers, we offer a unique and enriching taste experience. Promoting healthy eating involves offering quality fruits from responsible and fair trade channels. Our fruits offer authentic flavors from all countries, allowing consumers to travel through taste while benefiting from healthy products. Our fruits are not only delicious, but they also allow consumers to discover flavors from around the world, offering a rich and health-beneficial taste experience.

Our Commitments

Commitment 1: Employee Well-being

Miles Import guarantees optimal conditions that promote well-being at work. We train and develop the skills of our employees so that they excel in their roles.

Commitment 2: Eco-responsible Agriculture

We support our producers towards environmentally friendly production methods. Miles Import ensures the sustainability of producers by establishing long-term contracts and helping them anticipate the impacts of climate change.

Commitment 3: Responsible Consumption

We raise consumer awareness about healthy and sustainable eating. Miles Import encourages the diversity of fruits on the French market for a better dietary balance. We offer healthy, high-quality fruits. Our fruits are not only delicious, but they also offer a wealth of flavors that transport consumers on a culinary journey around the world, while being beneficial to health.

We strive to make exotic fruits accessible and known to the widest possible audience.

Commitment 4: Reducing Environmental Impact

We collaborate with our logistics partners to minimize our ecological footprint. Miles Import ensures that each actor in the value chain reduces the environmental impact of its activity.

Our Actions

We offer fresh and healthy fruits, such as mangoes and grapes from Peru, from responsible and fair trade channels. Miles Import is committed to offering products that combine taste, quality, and health benefits. Our fruits allow consumers to discover unique flavors from around the world, while benefiting from their nutritional properties.

We put our passion and expertise at the service of our clients to offer quality products. Miles Import adopts exemplary sustainable development practices. We create relationships of trust with all stakeholders, from producer to client, to ensure a fair distribution of economic value.

Commitment to Sustainable Development

We are proud of our partnerships with renowned producers and we are committed to promoting sustainability and social responsibility at every stage of our supply chain. Our certifications, such as GlobalGAP CoC, IFS Broker & FeLpartnership, demonstrate our commitment to sustainable agricultural practices and fair working conditions.

We want to spread the values of Miles Import throughout the territory.

In addition, we have obtained the AFNOR "Sustainable Market" CSR label, which recognizes our commitment and performance in terms of social responsibility and sustainable development.

Respect for Human Rights and Social Standards

Miles Import respects all applicable laws and regulations. We guarantee fair working conditions, promoting equal opportunities, diversity, and inclusion. We fight against child labor and forced labor.

Miles Import offers safe working conditions and promotes the professional development of our employees.

Environmental Protection

We implement sustainable resource management practices. Miles Import reduces its energy consumption and promotes renewable energies.

We optimize resource management (energy, waste). We encourage innovation to reduce our carbon footprint. Miles Import reduces and controls our waste production and fights against food waste.

Transparency and Business Ethics

Miles Import's Code of Ethics:

The Miles Import Code of Ethics defines the guidelines and appropriate behaviors for employees in addition to the Quality Policy.

1. Respect for Persons: Promote respect, tolerance, and trust.
2. Quality of Work Life: Maintain a healthy work environment.
3. Confidentiality: Preserve the confidentiality of information.
4. Conflicts of Interest: Avoid situations of conflicts of interest.
5. Gifts and Invitations: Only accept transparent and appropriate gifts.
6. Anti-Competitive Practices: Maintain fair competition.

We communicate openly about our CSR performance. Miles Import adopts rigorous policies to combat corruption. We avoid conflicts of interest and refuse gifts or invitations that influence professional decisions. We maintain fair competition and refuse anti-competitive practices.

Community Involvement and Local Development.

Miles Import supports local initiatives and participates in charitable projects. We promote the creation of local jobs and maximize the positive impact of our activities on communities.

Social Innovation and Collaboration

We collaborate with our clients, suppliers, and partners to develop sustainable and innovative solutions.

Transparent and Responsible Governance

Our management oversees the ethical and social aspects of our activities. We train our managers and employees on ethical and social issues.

Responsible Relationships with Producers

Miles Import prioritizes fair trade and ensures fair remuneration for producers. We promote decent working conditions and respect the fundamental rights of workers. We support our producers towards less environmentally impactful production methods while

Fighting inequalities (wealth distribution, education, poverty alleviation, etc.)

Responsible Purchasing Charter:

At Miles Import, we recognize the importance of responsible purchasing in our commitment to sustainability and social responsibility.

1. Respect for Human Rights: Suppliers must respect fundamental rights.
2. Ethical Practices: Suppliers must adopt high standards of integrity.
3. Environment: Suppliers must adopt responsible environmental management practices.
4. Working Conditions and Social Relations: Suppliers must offer safe and fair working conditions.
5. Innovation and Continuous Improvement: Suppliers must encourage innovation.

Transparency in the Supply Chain

Miles Import ensures product traceability from source to end customers. We communicate transparently with producers on our CSR expectations.

Promotion of Sustainable Agricultural Practices

Miles Import encourages the obtaining of sustainable agricultural certifications. We encourage our producers to adapt to climate change.

Environmental Respect and Impact on the Planet

Miles Import favors recyclable and compostable packaging. We optimize our logistics chains to reduce our carbon footprint. We implement waste management programs.

Miles Import collaborates with local partners to set up electric vehicle charging infrastructure.

Commitment to Customers

We are expanding our range of environmentally friendly products. Miles Import educates our customers on the benefits of sustainable choices.

Well-being and Fulfillment of Employees

Miles Import creates optimal working conditions that promote health and diversity. We promote a culture of equity and inclusion. We implement health and safety prevention actions. We raise awareness and train employees on eco-gestures and organize friendly activities.

Work-Life Balance

Miles Import encourages flexible work policies and teleworking. We provide a quality health insurance plan.

Employee Participation and Engagement

Miles Import promotes transparent and open communication. We encourage employee participation in the decision-making process.

Code of Ethics and Supplier Conduct

We establish ethical, social, and environmental standards for our partners and employees. Miles Import is inspired by the principles of the United Nations Global Compact to guide our actions.

Annual Objectives (2024-2030)

We aim to reduce our greenhouse gas emissions by 5% by 2029.

Final Implementation of Objectives (2030)

Miles Import consolidates the final implementation of these objectives, strengthening our position as a responsible and sustainable company.

At Miles Import, our commitment to CSR is a pillar of our strategy.

By working closely with our partners, we aim to create a sustainable, ethical, and responsible supply chain, thus contributing to a better future for all.